EXCESS LAYER PROFESSIONAL INDEMNITY CERTIFICATE

The Contract of Insurance

This **Certificate** is a contract of insurance between **You** and **Us**. In return for the premium shown in the **Schedule** that **You** have paid or agreed to pay **We** agree to insure **You** in accordance with the terms and conditions contained in or endorsed on this **Certificate**.

You should take the time to read all its terms, especially the conditions which **You** have to fulfil to ensure that **Your** insurance remains valid and what **You** have to do when making a claim.

Insurance Act

Duty of Fair Presentation

You are required to make a fair presentation of the risk to Us.

If **You** breach **Your** duty to provide a fair presentation and any such breach was deliberate or reckless, **We** may regard the **Certificate** as void and are not required to return any paid premium to **You**.

If the breach was not deliberate or reckless, **Our** remedy shall depend upon what **We** would have done if **You** had complied with the duty of fair presentation:

- We may regard the Certificate as void if We would not have entered into the insurance on any terms in the absence of the breach. In this case, the We must return the premium paid.
- 2. If the **We** would have entered into the insurance but on different terms (other than terms relating to premium) the **Certificate** is to be treated as if those different terms applied from the outset, if **We** so require.
- 3. If **We** would have entered into the insurance but would have charged a higher premium **We** may reduce proportionately the amount to be paid on a claim (and, if applicable, the amount already paid on prior claims).

Sanctions

MUM is committed to complying with financial and trade sanctions legislation and export controls, anti-money laundering and anti-boycott laws applicable to our business (collectively, Sanctions).

MUM is unable to provide underwriting, claims handling, risk consulting or other services or provide any benefit to the extent that the provision of such services or benefit would violate applicable law or expose **MUM** or its affiliates to any sanction, prohibition or restriction under sanctions laws or regulations. In addition, we are generally restricted from providing broking, claims handling or other services that relate to Cuba and Iran - including because of significant difficulties in processing payments and other commercial and reputational considerations.

Any Insurance Intermediary or broker who undertakes any insurance intermediation activity in relation to this policy is required to comply similarly with laws applicable to us in respect of any services provided to **MUM** or on **MUM's** behalf.

To comply with Sanctions, **MUM** may be required to take actions such as freezing the funds of parties subject to Sanctions and making licence applications or notifications to relevant regulators. Other third parties **MUM** deals with, such as financial institutions, may also apply their own policies or restrictions to comply with Sanctions and **MUM** will not be liable for this or for similar steps taken by third parties.

Important

In deciding to insure **You** and in setting the terms and premium, **We** have relied on the **Proposal**. **You** must ensure that all information provided in the **Proposal** is accurate and complete. **You** must disclose every material circumstance **You** know or ought to know, and provide a fair presentation of the information required to enable **Us** to assess **Your** insurance risk, both at the commencement of the **Period of Insurance** or at the subsequent renewal of this **Certificate**.

It is important that **You**:

- check that the information You have given Us is accurate and complete
- comply with Your duties as set out in this Certificate.

If this **Certificate** does not meet **Your** requirements, or if **Your** requirements change, **You** should contact **Your** Broker at **Your** earliest opportunity.

Renewal

MUM will write to **Your** Broker at least 21 days before the **Period of Insurance** ends with renewal terms or with full details of the information that **MUM** will require in order to offer renewal terms. Please contact **Your** Broker if **You** do not want to renew this **Certificate**. Occasionally, **We** may not be able to offer to renew **Your Certificate**. If this happens, **We** will write to **Your** Broker at least 21 days before the expiry of **Your Certificate** to allow enough time for **You** to make alternative insurance arrangements.

Interpretation

- words and expressions appearing in bold type shall bear the meanings given against the word or expression in the section of this **Certificate** headed 'Definitions'.
- headings are for ease of reference only and shall not be taken into account in construing this Certificate.
- references to masculine include the feminine and vice versa;
- the singular includes the plural and vice versa;
- reference to any legislation, statute or statutory provision shall include any amendment or replacement;
- references to any position, title or legislation shall include their equivalent in the relevant jurisdiction.

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INSURING CLAUSE

What is covered

In return for the premium shown in the **Schedule** that **You** have paid or agreed to pay **We** shall indemnify **You** as follows:

Indemnity

for any amount in excess of the **Total Underlying Limit** and up to the **Limit of Liability** in respect of **Loss** and **Defence costs and expenses** arising from a **Claim** in respect of which **You** are entitled to be indemnified under the terms of the **Underlying Policy/ies** first made against **You** during the **Period of Insurance** and arising from the ordinary conduct of **Your Professional Business**.

EXCLUSIONS

What is not Covered

These exclusions are applicable to the entire **Certificate** unless otherwise specified.

We will not indemnify **You** under this **Certificate** against anything arising directly or indirectly from:

1 Radiation, War or Terrorism

1.1 Radiation

- 1.1.1 loss or destruction of or damage to any property whatsoever or any loss or expense whatsoever resulting or arising therefrom or any consequential loss, or
- 1.1.2 any legal liability of whatsoever nature directly or indirectly caused by or contributed to by or arising from:
 - ionising radiations or contamination by radioactivity from any nuclear fuel or from any nuclear waste from the combustion of nuclear fuel, or
 - b. the radioactive, toxic, explosive or other hazardous properties of any explosive nuclear assembly or nuclear component thereof.

1.2 **War**

or happening through or in consequence of war, invasion, acts of foreign enemies, hostilities (whether war be declared or not), civil war, rebellion, revolution, insurrection, military or usurped power or confiscation or nationalisation or requisition or destruction of or damage to property by or under the order of any government or public or local authority;

1.3 **Terrorism**

or otherwise as a consequence of any act or acts of force or violence undertaken, for whatever reason, with the aim of influencing or overthrowing of any government or public authority or with the aim of making the public fearful;

2 Risks that are not professional and should be insured elsewhere

2.1 Employers' liability

- 2.1.1 any actual or alleged breach of any duty that **You** may have to any **Employee** as an employer, or for any **Bodily Injury** suffered by any **Employee** or any person applying to **You** for employment;
- 2.1.2 any breach of any obligation owed by **You** as employer to an **Employee**;

2.2 **Bodily injury**

any **Bodily Injury** unless it was caused by a breach of any duty owed by **You** arising from negligent advice, design, specification or formula or other breach of professional duty in the conduct of **Your Professional Business**;

2.3 Property damage

the damage to or destruction of any property unless it was caused by a breach of any duty owed by **You** arising from negligent advice, design, specification or formula or other breach of professional duty in the conduct of **Your Professional Business**;

2.4 Property/vehicles

Your ownership, occupation or use of any land, building, or of any vehicle, craft or vessel for use on land, water or in the air and whether mechanically propelled or otherwise;

2.5 **Directors, officers or trustees**

or brought against You in the capacity of

- 2.5.1 a director or officer of **Your** firm or of any other company;
- 2.5.2 a trustee of any trust;
- 2.5.3 a director, officer or trustee of any pension fund or employee benefit scheme, whether for the benefit of **Your Employees** or any other entity:

2.6 Cyber Liability and Data Law

or contributed to by or arising from

- 2.6.1 the use or operation by You or by any third party, as a means for inflicting harm or for theft, of any computer, computer system, Virus or process or any other electronic system;
- 2.6.2 the costs of notification of any data breach to any party affected by such data breach:
- 2.6.3 the costs and expense of remedying any data breach including the containment and removal of any **Virus**;
- 2.6.4 the costs of notification of any data breach to any regulatory authorities and / or any party affected by such data breach;
- 2.6.5 or caused by any Virus;
- b. or for any loss, damage, liability, claim, costs, expense, fines, penalties, mitigation costs or any other amount directly caused by, directly resulting from or directly arising out of:
 - 2.6.6 a Cyber Act; or
 - 2.6.7 any partial or total unavailability or failure of any **Computer System**; provided the **Computer System** is owned or controlled by **You** or any other party acting on **Your** behalf in either case; or
 - 2.6.8 the receipt or transmission of malware, malicious code or similar by **You** or any other party acting on **Your** behalf;
- c. or for loss, damage, liability, claim, costs, expense, fines, penalties, mitigation costs or any other amount directly or indirectly caused by, directly or indirectly resulting from or directly or indirectly arising out of any failure or interruption of service provided:

- 2.6.9 to **You** or any other party acting on **Your** behalf by an internet service provider, telecommunications provider or cloud provider but not including the hosting of hardware and software owned by **You**:
- 2.6.10 by any utility provider, but only where such failure of interruption of service impacts a **Computer System** owned or controlled by **You** or any other party acting on **Your** behalf;
- d. or for any loss, damage, liability, claim, costs, expense, fines, penalties, mitigation costs or any other amount for actual or alleged breach of **Data Protection Law** by **You** or any other party acting on **Your** behalf.

2.7 Environmental Liability

2.7.1 Pollution

or which is in any way related to or a consequence of any kind of seepage, **Pollution** or contamination;

2.7.2 Asbestos

or which is in any way related to or a consequence of the presence of asbestos in whatever form or amount;

3 Onerous contracts or contractual liabilities

- 3.1 any breach or alleged breach of contract and in respect of which it is claimed
 - 3.1.1 that **Your** duty is more onerous than would be implied by common law or statute; or
 - 3.1.2 that **You** are liable for liquidated damages, penalties or for an amount due pursuant to any kind of guarantee or otherwise for damages that are greater than would be implied by common law or statute;

provided that this exclusion shall not apply in respect of any **Claim** in respect of obligations assumed by **You** under any collateral warranty, duty of care agreement or similar agreement (even if assigned to a tenant, purchaser, funder or other third party) provided always that:

- (a) the benefit of such warranty or agreement is no greater or longer lasting than that provided to **Your** client; and
- (b) no indemnity will be provided for
 - (i) any guarantee or warranty of fitness for purpose, satisfaction of performance specification or the period for completion of any work; or
 - (ii) any financial penalty or liquidated damages.
- any liability assumed by **You** under any express warranty or guarantee unless such liability would have attached to **You** notwithstanding such express warranty or guarantee;

4 Limitations on Underlying Policy/ies

or in respect of which the indemnity provided under the terms of the **Underlying Policy/ies** is restricted because it is the subject of a sub-limit whereby the liability of the **Underlying Insurers** to indemnify **You** is for a lesser amount than it is in respect of some other type or types of claim;

5 Underlying Policy/ies

- 5.1 any claim or **Loss** where the **Underlying Policy/ies** have not been maintained in full force and effect throughout the **Period of Insurance**;
- 5.2 any claim or **Loss** where the **Total Underlying Limit** has been reduced because the **Underlying Insurers** have made payments in relation to any claim or claims that would not have been insured or would have been excluded

under this **Certificate** had the amount of such claim or claims exceeded the **Total Underlying Limit**;

6 Sanctions

or to the extent that to do so would expose **Us** or **MUM** to any sanction, prohibition or restriction under United Nations resolutions or the trade or economic sanctions, laws or regulations of the European Union, United Kingdom or United States of America or any other economic or financial sanctions and embargos legislation applicable to **Us** or **MUM** to the extent not prohibited by applicable law.

CLAIMS AND HOW TO MAKE A CLAIM

If You need to notify us of a Claim, Loss or Circumstance then please contact MUM. It will assist if You have details of Your Certificate and cover available. You can notify Your Claim in any of the following ways, paying particular attention to the conditions in Your Certificate:

Manchester Underwriting Management Link House St. Mary's Way Chesham HP5 1HR

Manchester Underwriting Claims Team Number - 020 7234 4407

Email - Mum.New.Claims@penunderwriting.com

Business Hours - 9.00am - 5.00pm (Monday - Friday)

Claims Conditions

If **You** fail to comply strictly with any of the Claims Conditions below in relation to a particular claim or **Circumstance** then **We** may be entitled to reduce the amount that **We** pay.

1 Notification

1.1 When and what to notify

You must notify **MUM** as soon as reasonably possible if **You** receive, discover or become aware of:

- 1.1.1 any claim made against **You**;
- 1.1.2 any indication that someone intends to make a claim against You or
- 1.1.3 a Circumstance.

in respect of which the **Maximum Possible Loss** may exceed 50% of the **Total Underlying Limit**.

Notification under this clause must be made irrespective of **Your** view on liability or the validity of the claim or potential claim.

1.2 What must be included

The notification must include full particulars, including without limitation the identity of the claimant or potential claimant, details of the allegations and potential allegations against **You**, identification of the services giving rise to the claim or **Circumstance** and, if known, the potential amount of the claim or **Circumstance**.

If **You** give **MUM** notice under paragraphs 1.1.2 and 1.1.3 above then any claim made subsequently and arising from the notification will be deemed to have been notified to **Us** during the **Period of Insurance**.

2 Conduct

Subject only to any right of the **Underlying Insurers** to exercise control, in the event that, in relation to any claim, **We** consider that any **Loss** payable is likely to exceed the **Total Underlying Limit**, **We** shall be entitled to take over the conduct of any claim and to defend or settle the claim as **We**, in **Our** sole discretion, think fit.

However, **We** cannot require **You** to continue to contest any claim unless a King's Counsel (to be agreed upon between us) advises that the claim should be contested. The costs of such reference to King's Counsel are to be borne equally by **Us** and **You**.

3 Payment of Limit of Liability

At any time:

- 3.1 We may pay to You an amount equal to the Limit of Liability; or
- 3.2 if We consider that a claim may be settled for an amount exceeding the Total Underlying Limit but less than the Limit of Liability then We may pay to You that lesser amount.

If **We** make such a payment it will be in full and final settlement of any liability **We** may have to indemnify **You** under this **Certificate**. **We** will then relinquish conduct and control of the claim and have no further liability in respect of it. For the avoidance of doubt this means that **We** will not be liable for any **Defence costs and expenses** that may be incurred after the date upon which any such payment is made by **Us**.

4 Erosion of Total Underlying Limit

Subject always to the application of exclusion clause 3, if, because the **Underlying Insurers** have made payments in relation to any claim or claims first made during the **Period of Insurance**, the applicable **Total Underlying Limit** shall have been:

- 4.1 partially reduced then this **Certificate** shall apply in excess of the reduced amount of the **Total Underlying Limit** for the remainder of the **Period of Insurance**:
- 4.2 paid in full then **We** shall indemnify **You** on the terms contained in this **Certificate** as if **We** were the **Underlying Insurers**.

GENERAL CONDITIONS

These are the conditions of the **Certificate** that **You** or **We** need to meet or that govern how it will operate. **We** may need to reject a claim or a claim payment could be reduced if **You** do not meet these conditions. **Your Certificate** may not be valid in some circumstances.

1 Ultimate net loss

We shall only be liable for any Loss in excess of the Total Underlying Limit on an ultimate net loss basis, which means the sum actually paid by You or on Your behalf in settlement after deducting all sums recovered from any other party or under any other collectible policy of insurance other than the Underlying Policy/ies. All sums recovered after such time as We may have made any payment under this Certificate shall be applied as if they had been recovered or received before We made any payment.

2 Amendment of Underlying Policy/ies

No amendment of the terms and conditions of the **Underlying Policy/ies** made or deemed to come into effect during the **Period of Insurance** shall be binding on **Us** unless **We** agree in writing.

3 Recoveries

All money recovered from third parties, following any payment made by **Us** under this **Certificate**, shall be applied in the following order:

- 3.1 first, in reimbursement of all costs and expenses incurred by **Us** in obtaining such recovery;
- 3.2 secondly, in reimbursement of all **Loss** borne by **You** in the event that **Your** legal liability exceeds the **Limit of Liability**;
- 3.3 thirdly, in reimbursement of all sums paid by **Us** under this **Certificate**; and
- 3.4 fourthly, in reimbursement of the **Excess** paid by **You**.

4 Premium payment

You agree to pay the premium in full to **Us** within 60 days of inception of the **Period** of **Insurance** and that if the premium has not been so paid **We** shall have the right to cancel this **Certificate** by giving **You** 14 days' notice in writing. If **We** exercise this right then the premium payable by **You** shall be due to **Us** pro-rata for the period during which **We** have been on risk during the **Period of Insurance** unless any notification has been made in accordance with Claims Condition 1 prior to the expiry of the notice period in which case the full premium shall be due and payable.

We agree that if the premium due is paid in full to **Us** before the notice period expires, **Our** notice of cancellation shall be withdrawn automatically.

5 Third party rights

You and **We** are the only parties to this contract and no other person or party has any rights under the Contracts (Rights of Third Parties) Act 1999 to enforce any rights under this **Certificate**, but this does not affect the ability of any third party to enforce any other right or remedy they may have.

6 Assignment

Assignment of interest under this **Certificate** will not bind **Us** unless and until **Our** written consent is endorsed hereon.

7 Document management

We may hold documents relating to this insurance and any claims under it in electronic form and may destroy the originals. An electronic copy of any such document will be admissible in evidence to the same extent as, and carry the same weight as, the original.

8 **Invalidity**

If any provision of this **Certificate** is found to be invalid by any competent court or administrative body this will not affect the validity of any other provision in this **Certificate**.

9 Governing law

This **Certificate** is governed by English law unless, at the commencement of the **Period of Insurance**, **You** are either:

- i) a resident of; or
- ii) a business with its registered office or principal place of business situated in Scotland, Northern Ireland, the Channel Islands or the Isle of Man, in which case the laws of that country, crown protectorate or dependency will apply.

In the event of any dispute between us as to the meaning, effect or validity of this **Certificate** then the dispute should be referred to a sole arbitrator who shall have exclusive jurisdiction to determine the dispute. In the event that the parties fail to agree on the appointment of a particular arbitrator then an arbitrator shall be appointed by the President for the time being of the Chartered Insurance Institute.

10 Language

The language of **Your Certificate** and any communication throughout the duration of the **Period of Insurance** will be English.

11 Notices

Any notice to be given under this **Certificate** must be sent by pre-paid first class post and shall be deemed to have been received:

- 15.1 by **You** if it is sent to **Your** last known address or to **Your** broker; and
- 15.2 by **Us** if sent to **MUM**.

12 Several liability notice

The subscribing insurers' obligations under contracts of insurance to which they subscribe are several and not joint and are limited solely to the extent of their individual subscriptions. The subscribing insurers are not responsible for the subscription of any co-subscribing insurer who for any reason does not satisfy all or part of its obligations.

13 Manchester Underwriting Management

MUM acts as **Our** agent and not for **You**.

14 Termination of Certificate for specified events

This **Certificate** will immediately and automatically be terminated in the event of any of the following:

The presentation of a petition seeking the appointment of a receiver or the making of a winding up order or the appointment of an administrator over **You** or the making of a Court order to that effect;

- 14.2 The passing of a resolution for the appointment of a liquidator, receiver or administrator or on the appointment of a liquidator, receiver or administrator over any of **Your** assets;
- 14.3 the suspension by You of a payment of Your debts or the entering into a voluntary arrangement or other scheme of composition with Your creditors by You or any equivalent court application, order, appointment or arrangement in any jurisdiction in which You may be domiciled.

15 Multiple Insureds

If more than one party is entitled to indemnity under this **Certificate** then the total amount which **We** will pay in respect of any claim will not exceed the amount which **We** would be liable to pay if there were only one party entitled to indemnity.

DEFINITIONS

In this **Certificate** where the following words appear in bold type they shall have these meanings:

Bodily Injury

shall mean any physical injury, sickness, disease, psychological injury or illness, emotional distress, shock or death (but excluding mental injury, mental anguish or shock arising from libel or slander or defamation)

Certificate

shall mean this document and any accompanying **Schedule** and endorsements to it

Circumstance

shall mean any circumstance, event or state of affairs which may reasonably be expected to give rise to a claim against **You** or a claim for **Loss** by you of a kind that may be covered under this **Certificate**. Subject to the terms of Claims Condition 1, examples of the types of matters which **You** should notify as a **Circumstance** include but are not limited to the following:

- a. any complaint from a client about work undertaken by **You** and which cannot be resolved immediately;
- b. any series of complaints from a client about work done by You;
- any situation by which **You** become aware of any shortcoming in work carried out for a client (whether this is known to the client or not);
- d. any situation in which a client, following a complaint, fails to pay monies invoiced by **You**;
- e. any threat of a claim being brought against You;
- the discovery, or reasonable cause for suspicion, of dishonesty or fraud on the part of any current or former partner, director, member or **Employee** of **Yours**;
- g. the receipt by **You** of any written demand for compensation or demand for other civil relief including non-pecuniary relief made by a third party against **You**;
- h. any civil, arbitration or adjudication proceedings, application including any counterclaim or appeal served upon **You**;
- i. the receipt by **You** of any communication invoking a Pre-Action Protocol

Claim

shall mean any written or oral demand for monetary damages and/or notice in writing of any intention to commence legal proceedings against **You** and/or other relief including non-pecuniary relief and/or any civil arbitration or adjudication proceedings including counterclaim and appeal made by a third party against **You** in connection with **Your Professional Business**

Cyber Act

shall mean an unauthorised, malicious or criminal act or series of related unauthorised, malicious or criminal acts, regardless of time and place, or the threat or hoax thereof, involving access to, processing of,

use of or operation of any Computer System

Data

shall mean information, facts, concepts, code or any other information of any kind that is recorded or transmitted in a form to be used, accessed, processed, transmitted or stored by a **Computer System**

Data Protection Law

shall mean any applicable data protection and privacy legislation or regulations in any country, province, state, territory or jurisdiction which govern the use, confidentiality, integrity, security and protection of personal data or any guidance or codes of practice relating to personal data issued by any data protection regulator or authority from time to time (all as amended, updated or re-enacted from time to time)

Defence costs and expenses

shall mean reasonable legal costs and expenses incurred by **You** or on **Your** behalf with **Our** prior written consent in connection with the investigation, defence or settlement of any claim or potential claim in respect of which **You** are entitled to an indemnity under this **Certificate**

Employee

shall mean any person who is:

- a. employed by You under a contract of employment; or
- b. employed by You under a training contract or as an apprentice; or
- working for You as a locum, temporary or seasonal worker including anyone supplied by an agency or contract hire company;
- d. working for **You** as a volunteer, including anyone working on a work experience or intern scheme or placement; or

self-employed and who is not working as an independent contractor but only while that person is working directly for **You** and is under **Your** direct control and supervision

Excess

shall mean the amount payable by **You** before the **Underlying Insurers** are obliged to make any payment under the **Underlying Policy/ies**

Limit of Liability

shall mean the amount stated in the **Schedule** and which shall be the maximum amount of **Our** liability to pay any **Loss** and **Defence costs** and expenses in the aggregate during the **Period of Insurance**

Loss

shall mean

- a. any amount that You are liable to pay as compensation together with any liability You may have to pay the legal costs and expenses of any other party as a result of any claim made against You; or
- any other loss suffered or cost or liability incurred by You in respect of which You may be entitled to an indemnity under this Certificate.

Maximum Possible Loss

shall mean, in relation to any claim or **Circumstance**, the largest possible **Loss** recoverable from **You** on the assumption that **You** have no defence on any aspect of liability or quantum and excluding the

possibility that You may have any right of recovery from any third party

MUM

shall mean Pen Underwriting Limited trading as Manchester Underwriting Management whose address is Link House, St. Mary's Way, Chesham, Buckinghamshire HP5 1HR, who act as **Our** agent

Period of Insurance shall mean the period stated in the Schedule

Pollution

shall mean

- a. all pollution or contamination of buildings or land or structures or of water or the atmosphere, and
- b. all **Loss** damage or **Bodily Injury** directly or indirectly caused by or arising from such pollution or contamination

Professional Business

shall mean the professional business of the kind ordinarily expected of a firm of the type specified in the **Schedule** and the **Proposal**

Proposal shall mean all information supplied by **You** to **Us** by written, electronic or any other means

Retroactive Date

shall be the date referred to in the Schedule

Schedule shall mean the schedule attached to this Certificate

Total Underlying Limit shall mean the amount stated in the **Schedule** and which is the cumulative maximum amount of the liability of the **Underlying Insurers** to pay any **Loss** and **Defence costs and expenses** under the terms of the **Underlying Policy/ies** after payment by **You** of any applicable **Excess**

Underlying Insurers shall mean the insurer or insurers subscribing to the **Underlying Policy/ies**

Underlying Policy/ies

shall mean the underlying policy or policies specified in the **Schedule**

Us/Our/We the Insurer or Insurers stated in the Schedule of Insurers

Virus shall mean any software or executable code that replicates itself through a computer or computer network whether called a virus, logic

bomb, Trojan Horse, worm or given any other name or term

You/Your shall mean the Insured named in the Schedule together with,

individually and collectively, each of **Your** partners, members or directors including all former partners, members or directors, and all who may become partners, members or directors in **Your** firm during

the Period of Insurance and any Employee.